

# TransforMR

#### Transforming Education

Mixed Reality based Educational Solutions for Distant Learning

Date and Place: 31st May 2020 ,Pune ,MH India

BEATE ARE

#### Team



Name : **Satyen Aghor** Title : **Freelance UX Designer** Role in the Project : **Co-Founder** 



Name : **Omkar Ghodke** Title : **UX UI Designing Student** Role in the Project : **Co-Founder** 



Name : **Atharva Moghe** Title : **Engineering Student** Role in the Project : **Co-Founder** 



MENTOR's Name : Probal Banerjee Title : Design-led Innovator and Entrepreneur

#### **Our Process**

#### **EMPATHISE** DEFINE IDEATE PROTOTYPE TEST

Discover user problems and goals Setup features Brainstorm solutions

Product Mockups Validate, iterate

# The WHY?

# Due to COVID19 the Universities and colleges are **closed.**

# Students are forced into **Online learning**.

#### What about **Practicals?**

Could Online learning help practical knowledge and hands-on experience?

#### Who is suffering?



# Students from all streams of **Science and Technology**

#### **Explorations:** Students

# 76.07%

Students are interested in **e-learning** 

77%

Students are interested in **combination** of traditional and online learning. > 90%

Students agreed to major **advantages** of e-learning

Quantitative Analysis based on E-Learning: Survey on Students' Opinions published by IEEE

#### But...



#### Students voted for **No interaction** as biggest **disadvantage**

Quantitative Analysis based on E-Learning: Survey on Students' Opinions published by IEEE

# Who else is suffering?

Universities /Colleges

#### 20%

Students could leave Colleges Education Systems

# 33%

High school seniors say they would defer admittance in case of **online-only** classes National Economies

# >\$500M

More than \$500 M USD loss for each Educational Institution which is adversely affecting National Economies

Impacts of COVID19 on Universities and Colleges. Published by Inside Higher Ed

#### **Explorations: Possibilities**

There are efforts made to **measure the impact** and provide the **possible solutions** with **funding support** for development of **new solutions**.

Impacts of COVID19 on Universities and Colleges. -International Association of Universities

Students across the globe **need** a way to get **practical hands-on experience** while learning online.

And

Educational Institutions worldwide need a way to retain and increase number of students while providing best online learning experience.

#### **Target Users**

**Students** of Universities and Colleges needing a practical experience in e-learning

# **Target Customers**

**Universities and Colleges** who need a solution for their students

# Qualitative Analysis Insights from Students' Interviews

#### Atharva Moghe

Engineering UNSW, Sydney 23 Yr., | Male

**Feels** : Missing out on practical hands on experience, Worried about career

**Needs** a way to get practical experience.

#### Apoorva Deodhar

Biotechnology University of Melbourne 23 Yr., | Female

**Feels** : Frustrated due to the situation, Worried about career

**Needs** a way to get practical experience.

#### Avani Joglekar

Medical Sinhagad University, Pune, IN 23 Yr., | Female

**Feels** :, Worried about career and unsure about future.

**Needs** a way to get practical experience.

## **Common Insights** from Students' Interviews

The fees for **on-campus education** and **distant education** attract the same amount for fees even if practical part is **missing**.

There are additional **expenses on living** for international students. In some cases, they even have to work for after hours.

Students moving to other countries for higher education get an edge because of **local experience** and visa extensions provisions.

# **Common Insights from University Members**

University Professors **want to deliver best of their practical knowledge** to the students but lack of facility in online based courses make them **feel helpless**.

Online learning is not so effective without live interaction.

Distant learning is way to go. Not preparing for the future may result in **huge** losses for institutions and faculties.

# The What

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# **User Journey Map**

#### How a student experiences the Online learning process

Stages >	Initiation	Designing	Prototyping	Testing	Submission	Closure
Goals	Starts a course for Additive manufacturing	Starts working on designing software to develop 3D model for a hook.	He could design a 3D hook but actual prototype is not possible as University is closed due to COVID19.	Testing of the model is not possible as there is no physical prototype available.	He submits the soft copy of the model and is graded for design and not the prototype.	Atharva passes the test based on design
Emotions	(:)			(III)	( <b>1</b> )	(I')
Touchpoints	Online learning module	Designing software	-	-	Online learning module	-
Pain Points	Needed to go through lot of text, audio and video lectures to understand the subject	Does not know if the design is correct and would be able to meet required standards.	No way to create a prototype	No way to test his design for creating a prototype.	Couldn't submit a prototype along with the design	Feels inadequate and unsure due to lack of practical experience.
Features	A way to easy learning through practicals	A way to emulate the design	A feature to create a prototype virtually	A feature to create and test a prototype online	A way to submit the prototype	A detailed report of strengths and weaknesses based on his submission

**User Pain points** 

- Lot of text, audio and video lectures to understand the subject
- 2. No way to **validate** the design
- 3. No way to create a **prototype**
- 4. Feels **inadequate and unsure** due to lack of practical experience.

#### **User Needs**

- Easy and faster way to learn through interactive and immersive way.
- 2. Way to **emulate** the design
- 3. Feature to create a virtual prototype
- A detailed report of strengths and weaknesses based on the submissions.

# The HOW

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# How might we help **students** with a way to help gaining **practical experience** while **staying home**?

And

How might we help **Educational Institutions** worldwide with a way to **retain and increase number of students** while providing best online learning experience?

#### A Website or Mobile app with "How-to" videos

**PROS** :

- Additional devices except mobiles or computers are not needed.
- ✓ Users can watch videos repeatedly.

CONS :

- X This option does not give interactive or immersive experience.
- X This does not suffice need of practical experience.

#### Modern problems, Modern Solutions

We cannot solve our problems with the same thinking we used when we created them.

- Albert Einstein

VR? / AR?

Virtual reality (VR) completely replaces the user's experience, putting them in a virtual world,

**Augmented reality (AR)**, on the other hand, inserts virtual objects and information into the individual's real world, "using the *physical world as a canvas for adding digital content,*"

#### **Virtual Reality**

#### **PROS** :

- ✓ Immersive experience.
- Possibility of interaction with the object.
- ✓ Can be done remotely.

#### CONS :

- X Heavy hardware and software support
- X Extensive development efforts and time and thus the cost.
- ➤ VR headsets could be used for a limited time for health reasons and disconnects the user from the real world.
- $\mathbf{X}$  Difficult for people with spectacles.

#### **Augmented Reality**

#### **PROS** :

- ✓ Browser based solution is possible.
- ✓ Additional devices except mobile/ tablet device are not needed.
- ✓ Users can explore the model in his own space remotely.

#### CONS :

- X Mobile devices with depth sensors and better pixel density is required.
- old X Good software support is required.
- X A Model could be shown but **detailed** interaction was not possible.

## Why not Mixed Reality

What is it by the way?

Mixed reality (MR) is the merging of real and virtual worlds to produce new environments and visualizations, where physical and digital objects co-exist and interact in real time.



**Mixed Reality** 

**PROS** :

- ✓ Immersive experience.
- Possibility of interaction with the objects remotely.
- Possibility of importing 3D models and real time visualization **overlaid** in the user environment.

- Live Data streaming and integration with IOT.
- ✓ Faster learning curve and easier interaction.
- **Easy** software integration.

**Mixed Reality** 

#### CONS :

**X Expensive** hardware and software.

**X** Team and **Expertise** requirements

X Lesser accessibility and **awareness**.

# Is Mixed Reality a good idea?

<b>S</b> trengths	Weaknesses	<b>O</b> pportunities	<b>T</b> hreats
Can be applied to all Science and Tech streams in e-learning World-wide	Our solution is targeted towards people who are learning	Can be scaled to larger span from primary to higher education across the globe	- Dev. Costs - Time - Expertise - Hardware Costs - Readiness

#### Merging of Real and Virtual Worlds



#### Hardware





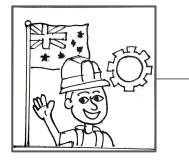
## Our Role

We see ourselves preparing students for their future careers by providing them with **Practical Experience** based on **Mixed Reality tools and softwares**.

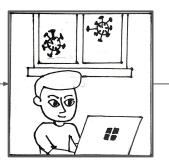
We would provide licensed versions of the **subscription based software** to learn more efficiently.

#### Need a story to understand this?

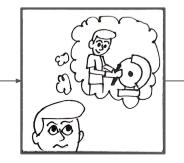
## **StoryBoard**



Atharva is an engineering student studying in Australia.



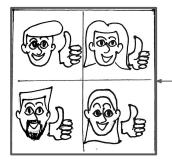
Due to Covid19 Lockdown, he is forced to complete his course online.



Atharva is not sure if Online learning can give him practical hands-on-experience.



The University comes up with an innovative solution via Mixed Reality based learning



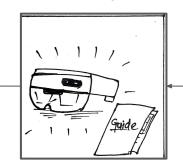
University could retain their students and their satisfaction.



He is happy with his learnings through MR



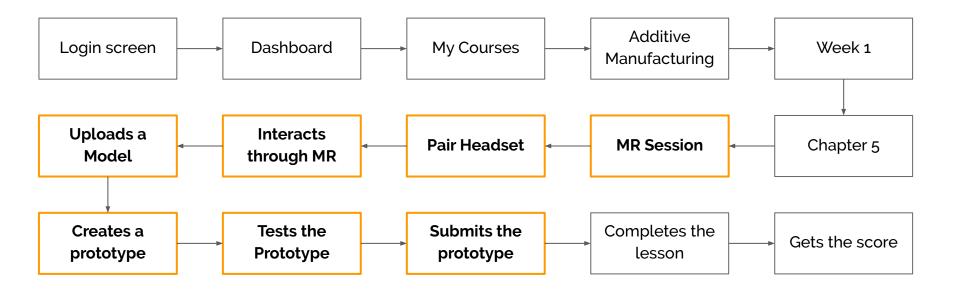
He starts a session and interacts with the machine.



Atharva gets a MR ready headset with easy to install and understand instructions.

## **User Flow in e-Learning application**

With new steps added to traditional e-Learning



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# How will a typical e-learning interface would look like?

Course: MANF6	360-5203	
	HOME ANNOUNCEMENTS USER GUIDES	
T1 2020 MANF6860 Strate	gic Manufacturing Mngt Atharva Moghe 🖸	
CALENDAR V ACTIVITIES V	Unit Lecture Slides File 592.1KB PDF document	
MY COURSES ^		
GSOE9510-5203_01660 MANF9472-5206_00206	New Unit File Value of the Second Sec	Traditional
MANF9400-5206_00205	Additional Readings Unit File	e-learning
MANF6860-5203_00781		
General Getting started	How it works Video	
Week 1	Interactive MR session	
Week 2	Mixed Reality experience	A new and easy way
Week 3		to interact with Mixed
Week 4		Reality via TansforMR
Week 5		app
Week 6	Wear HoloLens2 Sync it Start experience Headset	



### Mixed Reality can help all Science and Tech streams



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## Impact of the solution

This solution can prove to be a milestone in **redefining Education systems** across the globe.

Students missing the **practical hands-on experience** would be benefitted to a large extent and they would be able to progress in their careers.

The solution would be applicable to **all areas** where practical hands-on training is needed on machines/ equipments.

	Return On Investments	Cost Savings	Efficiency	Productivity Improvements
University	Gains more students for distance learning programs, and can deliver the practical knowledge that has been promised to the existing students.	Less machines are needed and less wear and tear of existing machines.	University and faculty become more efficient.	Practical courses do not need fixed timings and tutoring can be done through TransfoMR app.
Students	Gets more practical hands on experience even with distant learning and students get more industry recognition too	Get more practical oriented course for distance learning for same fees.	More efficient and confident about the technology with hands on practical knowledge	Can use the TransfoMR app multiple times for different topics during the course.

## **Execution** How it works?

We develop TransforMR solution for respective Educational stream. University collaborates with us to develop a customized program and shares development costs. Students buy Hololens2 from Microsoft retailer and get TransforMR subscription from University.

# Viability

#### **Costs to University** Application Development

#### **Benefits**

- Student retention
- More enrollments
- More revenue

#### **Costs to Students**

- 1. Hardware
- 2. Subscription based software

#### **Benefits**

- Practical experience
- More clarity and knowledge
- More and better future opportunities

## How much it would cost?

### **Students**

A unit ofSubscriptionHololens2for students:\$25 USD/\$3500 USDmonth

Considering 5.3% addition to the existing fees structure for 2 years term is negligible compared to the benefits.

### University

Administration, Development and Maintenance costs towards TransforMR application

Universities are bearing losses greater than \$500M USD and the projections may double within a year. Investment of around \$50,000 USD in this solution could result in profits in the future.

## Why should they invest?

The solution would enable people to get distant learning without leaving their places **saving unnecessary expense on time, travel and living**.

This will also benefit the training institutions to **save expenses on manpower, equipment labs and maintenance**.

Maximum number of students could be catered with minimum hardware and software requirements.

In case of future pandemics and natural calamities or any scenarios of distance learning, the **solution mitigates the risk of further closure** of Universities / Colleges.

#### 1975

### Computers made Personal

**Early 2000** 

Mobile phone for everyone

Now

Mixed Reality for every learner

# Thank you!

We are grateful to our Mentor Mr. Probal Banerjee for his valuable insights and UMO team for this opportunity and support.

-Team UX-men

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